



Home Care Fees and Charges

We appreciate you considering Accent Home Care to support you to stay healthy and well. We have been supporting the community with Home Care Packages since 2007. For over 50 years we have provided accommodation options for older adults in our retirement village and Residential Care facility, as part of Tabulam and Templer Homes for the Aged. There are four levels of Home Care Packages as listed below. To find out more, call our friendly team on **(03) 8720 1338** between 9.00am to 5.00pm Monday to Friday or email us at: services@accenthomecare.org.au

Effective from 1st July 2023

Level 1	Level 2	Level 3	Level 4
Basic level of care needs	Low level of care needs	Intermediate care needs	High level of care needs
\$393.96 each fortnight paid by the Government	\$692.86 each fortnight paid by the Government	\$1,507.80 each fortnight paid by the Government	\$2,285.78 each fortnight paid by the Government
3.7 hours of Direct Care or \$295.68 for all care services each fortnight	6.5 hours of Direct Care or \$519.82 for all care services each fortnight	14 hours of Direct Care or \$1,130.92 for all care services each fortnight	21 hours of Direct Care or \$1,714.44 for all care services each fortnight
1 hour each fortnight of Care Advisory	2 hour each fortnight of Care Advisory	3 hour each fortnight of Care Advisory	4 hour each fortnight of Care Advisory

Package Management Fee

This fee is paid by the Australian Government and funds: establishing and managing your home care budget•coordinating and scheduling services and staff•preparing invoices and monthly statements•complying with regulatory and assurance activities.

Level 1	Level 2	Level 3	Level 4
\$19.60 per fortnight	\$34.58 per fortnight	75.32 per fortnight	\$114.24 per fortnight

Care Management Fee

This fee is paid by the Australian Government and funds a Care Advisor that: assesses your needs, goals and preferences •provides and reviews your care agreement and care plan•ensures your care and services align with other supports•partners with you, your family or carers to ensure care and services are culturally safe•address risks to your safety, health and wellbeing.

Level 1	Level 2	Level 3	Level 4
\$78.68 per fortnight	\$138.46 per fortnight	\$301.56 per fortnight	\$457.10 per fortnight

All Packages Include

\$0 Entry or Setup Fee — No fee to commence a package

\$0 Exit Fee — No fee when its time to leave us

\$0 Package Upgrade Fee — We help you with upgrades


\$0 Processing Fee — To use another care service

\$0 Basic Daily Fee — No additional contribution costs

\$0 Transaction Fee — for approved reimbursements

Low Flat Fee for Package Management & Care Advisory



Service (rates per Hour)	Monday to Friday Standard hours	Saturday / Non-standard hours	Sunday	Public Holiday
Personal Care	\$80.50	\$115	\$138	\$158
In-home Respite	\$80.50	\$115	\$138	\$158
Cleaning and Household Tasks	\$80.50	\$115	\$138	\$158
Shopping (with or without a carer)	\$80.50	\$115	\$138	\$158
Light Gardening	\$90	N/A	N/A	N/A
Registered Nurse	\$135	\$180	\$210	\$235
	\$105 30 minute rate	N/A	N/A	N/A
Allied Health Professionals Occupational Therapy Physiotherapy Podiatry	(Average Price Guide) \$180 \$130 \$85			

What You Need to Know

- Allied Health / Nursing hourly rates include clinical consultation, report writing, follow up and travel time.
- A minimum of 24 hours notice applies for cancellations of services, otherwise the service will be charged in full.
- Home modifications and minor maintenance can be included, if based on customer goals and assessed needs.
- Priority entry to our retirement village, or residential aged care facility for respite and permanent care.
- If you require transportation or staff to collect supplies for you, there is a \$1.60 per km travel charge.
- Services are a minimum of 2 hour, unless advised otherwise, with 30 minutes increments thereafter.
- The Package Management & Care Advisory fees are applied to all Home Care Subsidies and Supplements.
- All level 3 & 4 consumers receive a comprehensive health assessment by a Registered Nurse.
- Self-funded retirees and part pensioners may need to pay an Income Tested Fee.
- Monthly statements are emailed to either the Consumer or their representative.
- Accent Home Care is a division of Tabulam and Templer Homes for the Aged.
- Accent Home Care is a not-for-profit community based organisation.
- Standard hours are from Monday to Friday 8am to 6pm.



accent
HOME CARE

Caring for People from diverse backgrounds

Call us today to discuss how we can help you

Phone: (03) 8720 1338

Email: services@accenthomecare.org.au

Website: www.accenthomecare.org.au

Address: 31-41 Elizabeth Street Bayswater 3153