

Care that speaks
to **you**



Tabulam & Templer Homes for the Aged Inc
31-41 Elizabeth St. Bayswater 3153
8720 1333 | ttha@ttha.org.au | ttha.org.au



CEO's ANNUAL REPORT



It is hard to believe that we are moving toward the end of another year with Christmas right around the corner. As restrictions continue to ease, we in the aged care sector need to remain alert and practice diligent

infection control measures such as wearing masks, sanitising our hands and QR coding wherever we go. We all have a part to play in keeping our community safe, and this includes getting vaccinated.

Of equal importance is supporting the physical, social, and emotional wellbeing of our residents. Our adherence to public health orders issued by the states and territories for visitor restrictions, limiting families spending time with their loved ones, has played an enormous mental toll on all of us. Mostly on our residents who have missed out on cherished visits from family, daughters, sons, and grandchildren.

The challenges experienced by our aged care staff also over the last twelve months have been unparalleled.

However, even during these unprecedented times, as a team, we have achieved many fantastic outcomes and continue to grow our services, reaching more vulnerable aged clients in our community.

Residential Care

Our residential aged care team has continued with fortnightly infection control meetings, ensuring our home, to date, has remained COVID FREE.



This is due to the diligence of our highly trained staff, our residents, our visitors and our families. Our team has continued protecting our community, with all staff now fully vaccinated and some beginning to receive their booster shots. We continue to rapid test all of our visitors who have made a booking to visit, and we continue to work with a single site workforce.

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We are dedicated to purchasing high-quality consumables and PPE and ensuring adequate stock levels should an outbreak occur. We will continue to follow all guidelines outlined by the government to ensure our home remains a safe environment for all those within.

It's a testament to TTHA, the commitment and professionalism of our workforce, who continue to band together in challenging times when everyone, at times, is fatigued. A huge thank you to our staff for another fantastic 12 months and to the families and residents who support us.

During challenging times for our residents, our staff have been phenomenal in thinking outside of the box and created new ways to encourage connection. Ensuring residents are engaged, healthy and happy due to reduced contact with loved ones, many initiatives remain in place to ensure their wellbeing. Skype and Facetime calls, mobile happy hours, mobile



shop, mobile beauty therapy, broadcasting of TSA and Lutheran church services, individual activity packs, pet therapy, memorial corners and quiet places, just to name a few.



Accent Home Care

Accent homecare has reached some remarkable milestones this year with Nick leading the team, and it's been no mean feat. Accent Home Care has doubled its clients in just over twelve months, ensuring we reach and assist our local ageing community more.

The Accent Home Care team has been working tirelessly to ensure they provide the highest quality care to their clients and work together to ensure all clients are communicated with regularly, receiving the individual personalised services they require.



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With their continued commitment to quality service, there have been some new roles with the appointment of a full-time Registered Nurse and a Client Liaison Officer that oversees the smooth transition of clients accepting a Government Funded Home Care Package.

I want to take this opportunity to thank Nick and his team for yet another fantastic year. Each team member has worked together brilliantly to conclude the year with such high achievements; well done to all of you.



Independent Retirement Village

It's been challenging and unusual times for our ILU residents as they try and grapple with restrictions and social isolation. Our independent living units remain an integral part of our community. Extra support has been offered by TTHA and Accent Home Care where needed.

In July 2021, the Board and senior leadership team met offsite to update our strategic plan, including assessing the viability of a serviced apartment model. This model is becoming increasingly popular with the aged, and I look forward to future developments.

Christmas Market

Unfortunately, our popular Christmas market did not go ahead in 2020, and we also made the difficult decision not to proceed in 2021 due to the current climate. We look forward to setting a new date in 2022. We thank everyone for their patience and past commitment to assisting with the market and volunteering their time.

Christmas Fundraising

To assist us with our Christmas fundraising and ensure the festive season is as spectacular as always, we are now kindly accepting tax-deductible donations for our Christmas fundraiser and selling raffle tickets for our Christmas raffle. To make a tax-deductible donation, please visit www.givewow.com.au/tthachristmasfundraiser. If you would like to purchase some raffle tickets for our Christmas raffle, please visit www.raffletix.com.au/tthacare. If you would like to discuss a donation further, please get in touch with Anna at our office on 8720 1333.

Volunteers

As a community organisation, TTHA relies heavily on volunteers. Due to current restrictions, we cannot have any volunteers onsite, including those from our well-loved international program. We have some international German volunteers ready to travel to Australia should the borders open, and we certainly look forward to when this can happen. We can welcome all of our beautiful volunteers back onsite.

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Carer Support Services

We are excited to announce we can now access some funding to support carers. When you are a carer, it's essential to take time for yourself to rest and recharge regularly.

If you need a break, respite care services can look after the person you care for. Respite services respond to the individual needs of both carers and people being cared for.

Respite can be for both people in the care relationship. You can access respite care for a few hours, a few days, or longer, depending on your needs and eligibility.



Respite can be accessed in your home, out in the community, or an aged care home.

Our Carer Support Services program offers:

- Flexible respite in your own home or out in the community Respite at an Aged Care Home
- Emergency respite
- Personal care
- Support in an unexpected situation

You don't need any Government approvals to access Carer support services. To find out how we can help, contact Teah on (03) 8720 1338 or email ttha@ttha.org.au.

The COVID-19 pandemic has tested our ability to provide the very best care in challenging circumstances. We all rose to the challenge, and it was amazing to see our staff go above and beyond for the people we support.

I extend enormous gratitude to all the TTHA/Accent Home Care teams, Volunteers and our Board of Directors. Next year, 2022, will bring fresh opportunities and challenges. Optimistically, we should regard it as a year filled with promise with aged care reform and offering the potential of 'COVID-normal' lives as new vaccines become available.

Thank you to all our donors who assisted financially in supporting our services, the past Australian German Welfare Society, and the Temple Society of Australia for your continued support to TTHA.

We wish you and your families a delightful and safe festive season from our family to yours. Merry Christmas and a Happy New Year!

Merry Christmas

Eva Simo
Chief Executive Officer



THE CHAIRMAN'S ANNUAL REPORT



2020/21 is a year that most Australians and the rest of the world's people would prefer to forget. COVID19 has dominated our lives for two years, and the impact on aged care has been immense.

Although TTHA has been fortunate in

preventing COVID19 from finding its way into our facilities, it has been hard work and quite some luck that we have managed to do so. Fighting an invisible enemy is challenging, and this virus is as sneaky as they come!

Even though we have kept TTHA safe, the effect on our staff and our residents, their families and friends have been immeasurable. The focus is shifting in the community as the awareness and open discussion around our mental health gains prominence.

The economic and financial consequences are equally challenging and threaten Australian and world economies, possibly for generations, possibly for generations. The fact is that humans are social beings, and the isolation and deprivation tug at the very fibre of our existence. No one is exempt from this, and all of us must be part of the way forward.

I avoided using the word 'solution' because we will struggle to defeat this virus but may be able to work with it. The key is, of course, vaccination.

The lessons learned with influenza are now

being applied to COVID19. The fact is that the COVID19 vaccines available in Australia (Pfizer, Astra Zeneca, Moderna) dramatically reduce the viral load of the virus, thereby reducing the risk of severe illness and death whilst reducing the risk of transmitting COVID19 to others. They are also now very well tested and very safe with some infrequent side effects. Therefore, our political leaders are focussing on getting high rates of vaccination across our community.

From the 17th of September, all staff in aged care were required to be vaccinated, and it is pleasing that TTHA has achieved this milestone. We are also applying this requirement to all the contractors needed on our site.

The pandemic has been financially devastating to aged care. We gratefully received the Federal Government's 'job keeper' support between October 2020 and March this year. It salvaged our financial results for the year. Under normal circumstances, TTHA operates at full or near-total capacity. During 2020 our numbers slumped to 95 residents leaving 23 bedrooms vacant. We started ten residents down due to the building project and found that very few people were prepared to enter aged care during the peak of the second wave. As the community regains confidence in senior care, we have been progressively coming back from that low point but still, expect this current financial year to be challenging.

You would be aware that the TSA's former partner at TTHA, the Australian German Welfare Society (AGWS), was dissolved in November 2020. The AGWS's membership resolved to donate 50% of their funds to TTHA (and 50% to the Martin Luther Homes), and we expect to receive approximately \$500,000.00 before this Christmas. We thank the AGWS Committee and Membership for this very

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generous donation. Their involvement in TTHA is being missed.

We took possession and commissioned the Sarona wing and opened 'Changing Seasons Café' in 2020. These new facilities have modernised TTHA and have been performing well, albeit in a COVID19 restricted manner. We have mentioned our intentions to re-develop the Tabulam and Altersheim footprints, and we have been working on an update to our Strategic Plan. We are currently developing a conceptual design for a retired living apartment building to be constructed on the part of the Tabulam site. We have initial designs that show a five-level building containing 44 two- and three-bedroom apartments, all with large balconies, spacious living and bedroom spaces and well-appointed amenities. We will start to release more detailed information over the coming months to ascertain the community's interest before deciding whether to proceed to an intricate design.



The above is an artist impression of the proposed apartment building visitor entry from Wilhelma Avenue.

We are in the early stages of planning and are currently looking at the financial feasibility of this type of accommodation on our Bayswater site. Our advantages are the terrific views and community connectivity. The apartments will

be aimed at ages 55+ and will be 'sold' under a similar model to Independent Living Units/ Retirement villages. You are most welcome to express interest in an apartment already at this early stage without obligation to ttha@ttha.org.au.

I must recognise the outstanding effort the management and staff of TTHA have invested into our home over the past year under the most challenging circumstances any of us have ever experienced. It has been a super-human effort, and I thank all staff on behalf of the TTHA Board. I would also like to thank my fellow Board Members for their hard work and participation in the governance of TTHA. We maintain four sub-committees of the Board, each of which is chaired by a Board Member. The Sub-committees are Clinical Governance; Infection Control; Strategic Building; and Investment. All of these provide expert input into the decisions and processes of TTHA. All Board and Sub-committee participation are volunteer.

Finally, I would like to thank the TSA Community for its ongoing support and understanding during these trying times. It helps to know that our efforts are appreciated, so thank you.

*merry
Christmas*

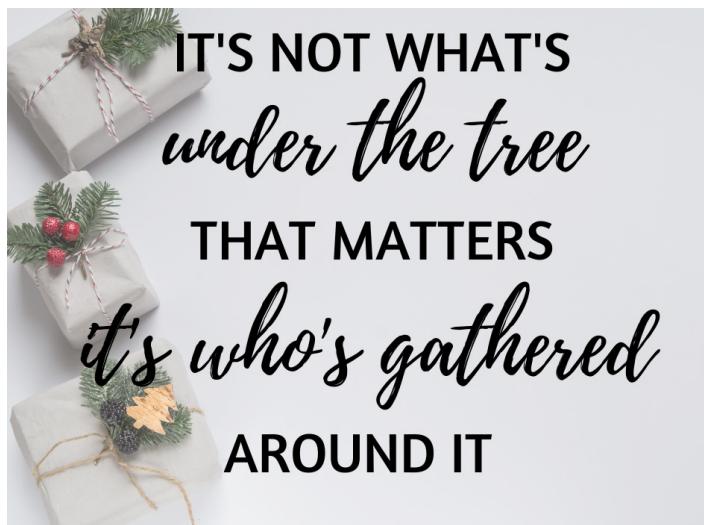
**Thank you,
Paul English
Chairman TTHA**



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QUOTE OF THE SEASON



CHANGING SEASONS CAFE

We look forward to reopening our beautiful cafe in December 2021. To stay up-to-date with opening hours, menus and our delicious specials please see our website, <https://www.facebook.com/ChangingSeasonsCafe>. Or 'like' the Changing Seasons Cafe Facebook page @ChangingSeasonsCafe



WORK WITH US

Are you seeking a long and rewarding career within a caring organisation? Are you passionate about aged care? TTHA and Accent Home Care are looking for enthusiastic Registered Nurses, PCAs and Community Care Support workers. If this sounds like you, please send your resume to careers@ttha.org.au.



ACCENT HOME CARE



As the days get longer and we move into summer, it is a great time to resume the activities that were on hold during the COVID-19 lockdown. Like most Australians, the team at Accent Home Care has been rolling up

their sleeves to get the jab. We have had a tremendous response from staff to get vaccinated as they understand their COVID-19 vaccination not only protects them but everyone else. Our Registered Nurses and Care Advisors support consumers to have the vaccination, resulting in high vaccine uptake. Keeping with the summer theme, the social support group has completed a brilliant community collage project to connect clients of that service together during the recent



COVID-19 lockdown. Clients used their artistic flair to individually decorate a template in the shape of a sunray. Each of these sun rays was combined to represent the sun which showcases the group's unique diversity. There has been a lot of excitement around this project, and it is great to see the 1.5-meter collage completed. Well done to all involved.

The demand for Accent Home Care services continues to be strong, with our Home Care Packages reaching down to Mornington and up to the Northern Melbourne region, such as Lalor.

For every friend you refer to Accent Home Care, you will receive a gift voucher of your choice as a token of our appreciation once they have signed up with us.*



\$100 VISA GIFT CARD



\$100 COLES/MYER GIFT CARD



\$100 WOOLWORTHS GIFT CARD

Refer as many friends as you wish and keep being rewarded.

Contact us on (03) 8720 1338 for more information.

*Offer is redeemable only once the person referred has signed up with Accent Home Care.



31-41 Elizabeth Street, Bayswater VIC 3153
Phone us on (03) 8720 1338 or visit our website: accenthomecare.org.au
or email us at: homecare@accenthomecare.org.au

As you would expect with our office in Bayswater, we retain a powerful presence in the Eastern Metropolitan Region. We have been fortunate to have several exceptional people join our team to provide Nursing, Care Advisory, Service Delivery and Direct Care Worker services. A very warm welcome to these new team members, including Anne-Maree, Jo, Heather, Stephanie, Ally, Kathleen and Margaret.

If you know someone passionate about providing quality care, who can treat people with dignity, respect and can value the identity, culture and diverse values of older adults, have them contact Veronica in Human Resources on (03) 8720 1333.

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The Accent Home Care team has met with the Australian Government's Department of Health to discuss the future direction of Home Care Packages. Going forward, there will be greater emphasis to utilise the package for clinical care and services. This will involve both Care Advisors and Registered Nurses of Accent Home Care working with Consumers and their representatives to identify risks before they occur. So, if you are receiving a Home Care Package and have a concern, don't hesitate to contact us on (03) 8720 1338 to discuss, remembering that prevention is always the best cure.

Until next time, take care and stay safe.

Nick Grakini
General Manager Community Services



SOCIAL SUPPORT GROUP

****All outings before or after lockdown****



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**Best wishes from the Social Support Team
Susi, Ulli, Anja and Kerstin.**



CLINICAL UPDATE



Hi Everyone,

Summer is here, so we all need to think of 2 essential aspects over this period, over and above Covid!:

- Do try and spend time outdoors as much as you can – this helps with the following essential things:
 - o Exposure to the sun assists the absorption of Vit D naturally through our skin. Vit D helps with strengthening our bones, improves balance
 - o May assist in reducing the likelihood of contracting Covid 19
 - o Fresh air is good for us all

1. Fire Season and the coming heat

- Please take care in the coming heat.
- Ensure you try to go outside in the cool of the day rather than the heat of the day – so early morning (before 10AM) and later in the evening (after 7PM)
- Open up your rooms to the cool of the day, closing down with blinds drawn etc., during the heat of the day.
- Drink plenty of fluids during the day – small liquids often. Dehydration can make you very sick, very quickly
- Emergency evacuation – per usual, we will have a practice run at this sometime in November. If you hear sirens in our buildings, wait for the instructions from staff, and do not use lifts in an emergency situation
- Remember not to leave your windows open at night unless you have a security grill over your window or door (to the outside). Close before you go to bed – it is not safe.

2. Slip Slop Slap

- We all remember the ads from the '70s; well, they still apply to us all even as we mature.
- I am sure we all bare the scars of exposure to the sun over our lifetimes – please ensure when going outside in the sun, you apply sunscreen (available at all nurse's stations) and wear a wide brim hat.

Staff Changes

My time at TTHA is coming to a close, and Sara will return to her post after having time off with her baby. The changeover happens on 14 November.

We also said a sad farewell to Vishna, who has gone on to different things. This provided us with the opportunity to have another look at our structure, and we now have an RN on every AM shift, PM shift and night duty, Amanda the Clinical Care Coordinator, and the Director of Care.

Kitty, the Quality Manager and Ella, the ACFI Coordinator, round off our Registered Nurses who are here on-site most days. Do not hesitate to reach out when you need to – we are here to assist.

Thank you all,
Helen



LIFESTYLE UPDATE

Indian Cultural day

Residents and staff celebrated Cultural day. Residents were delighted by Indian music, Indian dance routine and beautiful cultural dresses worn by the TTHA staff. Residents were invited to join in the dancing and learn some new dance moves with staff. The afternoon was complete with some Indian snacks paired with a beer or wine.



Arts and Crafts Classes

Residents in Otto Upper have been enjoying weekly art and craft classes. Paintings, drawings and collages are made in the theme of events occurring at the time. For the Olympic games, residents decorated torches and the Olympic rings. To welcome spring, residents have been decorating some stunning sunflowers. A wonderful way to enjoy the first day of spring.



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Father's Day Celebration

Residents celebrated Father's Day on 3rd of September in style with a father themed happy hour. Hot food and beverages were served to all residents. The halls of TTHA were decorated in blue and white, and residents relaxed the afternoon away. Sunday morning, our special fathers received a wonderful gift of toiletries with their breakfast trays; residents were thrilled.



R U OK DAY

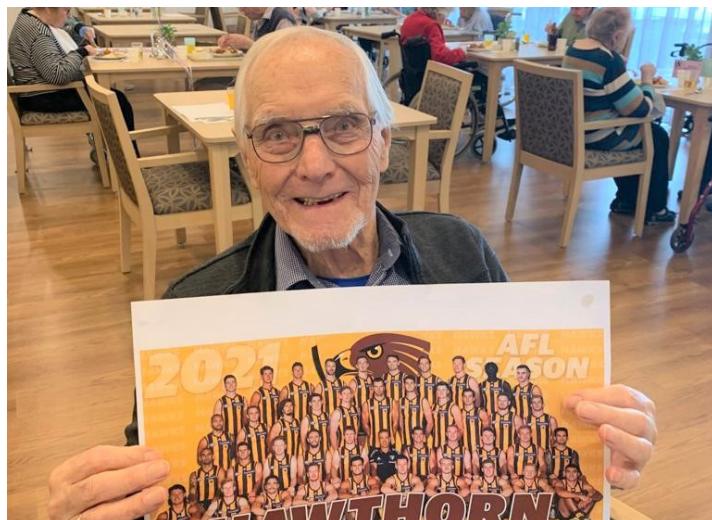
On the 15th of July, residents were given an opportunity to pause and reflect on the past year while remembering those who have passed. Pastor Christoph from the German Lutheran church led the service in prayer and hymns. It was a fitting afternoon to honour past residents and provide closure to current residents who could not attend funeral services due to restrictions. The afternoon ended with coffee and cake courtesy of the family of Dirk Wagner, may he Rest in Peace.



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Footy Grand Final BBQ

Residents and staff enjoyed a BBQ lunch on the balcony of Sarona, celebrating the footy grand final. All areas were decorated with footy colours, and staff and residents were encouraged to wear colours of their favourite footy team. Drinks were served to all, and the winner of the coveted footy tipping competition was announced.



Oktoberfest Celebrations

On Friday, the 15th of October, the TTHA family celebrated Oktoberfest. The facility was decorated with Bavarian flair while staff wore traditional dirndl and lederhosen. Delicious roast pork, wurst, and sauerkraut were served for lunch, accompanied by German beer and bretzels. Following lunch, dessert was served, which included some apple pie or traditional German cheesecake. The celebrations continued well into the afternoon; residents were invited to participate in either an armchair travel trip to Munich or a dance class filled with laughter as the chicken dance was performed and the Schuhplattler (Slap dance) was attempted.



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Halloween

On the 29th of October, residents and staff celebrated Halloween. Residents and staff dressed up in their spookiest costumes to celebrate Halloween here at TTHA. The home was decorated in a sea of orange and black, including spider webs, bats, and jack-o-lanterns. Residents participated in a Halloween themed happy hour and served cupcakes, hot food, and their favourite beverages.



Gardening Club

Residents have been enjoying the recent glimpses of sunshine as we enter summer soon. A weekly gardening group has allowed them to do some outdoor gardening and a general tidy up of gardens in and around Otto Lower. With summer being right around the corner, all the residents enjoy being more active and outdoors in the fresh air.



**Stay safe everyone!
Sam and the Lifestyle team**



KITCHEN UPDATE

Although we have been stuck in lockdown, we have been really busy in the kitchen, and we have been working on lots of new initiatives. We have a new Summer / Autumn menu that begins in November. It will be great to see some new dishes, including Atlantic salmon with lemon foam, twice cooked pork belly with fennel & sauerkraut, chicken ribs with homemade BBQ sauce, beef cannelloni, crème brûlée with macerated berries, apple strudel with custard & choc mousse swirl. We will also have lots of traditional dishes, including beef sauerbraten, krensky sausages, beef goulash served with homemade spaetzle, currywurst sausages and Coq-a-Vin (chicken casserole).

We have set up a new display fridge for the residents pictured to the right that is full of desserts, drinks, chips, fresh fruit, biscuits and fruit cake that is all portion controlled so that the residents can come and help themselves at any time when they feel hungry or thirsty. It's been a huge success and very popular amongst the residents.

We had Octoberfest on Friday the 15th, where we cooked a roast pork, krensky sausages, bratwurst sausages, potato salad, Bretzels, black forest cake and apple strudel with whipped cream and German beer, of course. It was a great success!

Hopefully we will be able to get the café open again for everyone to enjoy once it's safe to do so.

Stay safe, and I hope to see everyone soon.

Tim & The Kitchen/Cafe Team



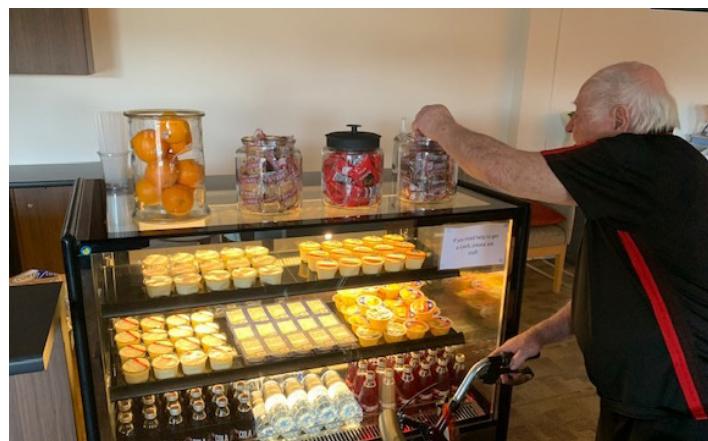
Beef Cannelloni with Napoli



Sweet and Sour Chicken



Apple Strudel with Custard



Residents Choice Display Fridge

QUALITY UPDATE



Comment, Compliments and Complaints

TTHA and Accent Home Care has recently implemented a suite of compliance programs to assist

with ongoing compliance for policies, staff education, and document repository.

As part of this implementation, all consumers and their representatives can provide their feedback, comments, suggestions and complaints directly through the TTHA website.

This will then automatically alert the appropriate manager to be actioned. Our current paper-based feedback system will continue to be used for consumers or representatives who are not comfortable to providing this electronically. The suggestion boxes will continue to be checked each weekday.

Feedback can be provided anonymously, or you can leave your contact details for management to respond. We hope that this provides an easy avenue to provide constructive feedback and suggestions on improvements to our service for our consumers. We look forward to hearing your feedback.

Kitty Fausett
Quality Manager



SUPPORTING LOCAL BUSINESS



OFFSET & DIGITAL PRINTING

- Business Cards
- Booklets & Catalogues
- Brochures & Flyers
- Posters & Banners
- Envelopes
- Letterheads
- Notepads
- Presentation Folders
- Stickers & Labels
- Invoice & Receipt Books
- Invitations
- Window Decals
- Signage
- Custom Stamps
- Menus
- Door Hangers
- Greeting Cards
- Postcards
- Certificates & Awards
- Tent Cards
- Strut Cards

PROMOTIONAL PRODUCTS

- Pens
- Calendars
- Compendiums
- Notebooks
- Mouse Pads
- Drink Bottles & Flasks
- Travel Mugs
- Calico & Tote Bags
- Headwear & Caps
- Workwear
- Tees & Polos
- Keyrings
- Umbrellas
- USB
- Stress Balls
- Drink Coolers & Eskies
- Magnets
- Bottle Openers
- Backpacks & Duffles
- Hi-Vis Wear

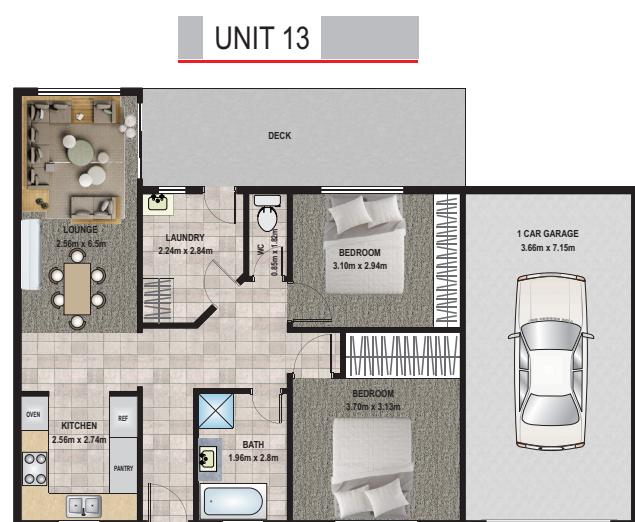
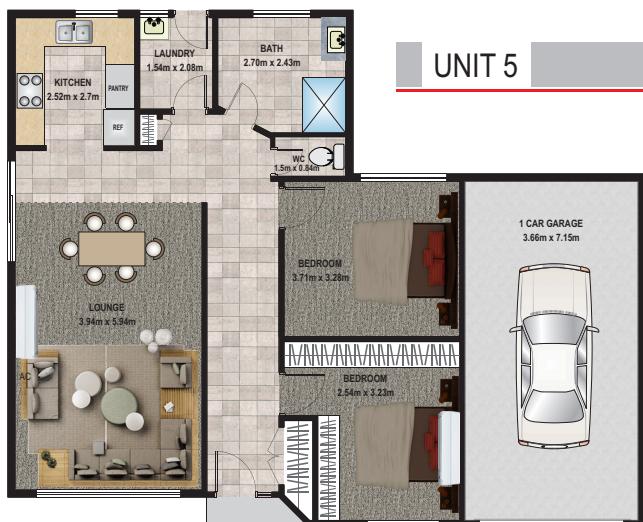
CONTACT ZOET PRINT

8 Martin Street, St Kilda VIC 3182
03 9534 5802 bob@zoet.com.au

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UNITS FOR SALE

We currently have two of our independent living units for sale. These beautifully spacious two-bedroom units have been recently renovated and provide a stunningly quiet and sunning space for those wanting to enter our retirement village. If you or a loved one would be interested in having a tour of these two available units, please get in contact with reception to book a convenient time 8720 1333.



VACANCIES AT TTHA

www.ttha.org.au

Rooms are filling fast so we encourage you to take a virtual tour online at ttha.org.au or call to book an onsite tour 8720 1333.

Offering 2 weeks free respite*

*Conditions apply



Join us for a Virtual Tour of our New Building

Situated amongst beautiful trees, with beautiful views of the Dandenong Ranges, TTHA's new Sarona building boasts luxury living at its finest. Showcasing two opulent and spacious living and dining environments, four levels of spacious rooms with spectacular views this new building is sure to impress. We welcome you on a virtual tour of our Sarona building and welcome your inquiry on 8720 1333.

[Launch Virtual Tour](#)

ACCENT HOME CARE

www.accenthomecare.org.au

Do you have a friend or family member who has recently been approved for a home care package? Refer them to Accent Home Care, when they sign as a client, you will be rewarded. Call us on 8720 1338.

For every friend you refer to Accent Home Care, you will receive a gift voucher of your choice as a token of our appreciation once they have signed up with us.*



\$100 VISA
GIFT CARD



\$100 COLES/MYER
GIFT CARD



\$100 WOOLWORTHS
GIFT CARD

Refer as many friends as you wish and keep being rewarded.

Contact us on (03) 8720 1338 for more information.

*Offer is redeemable only once the person referred has signed up with Accent Home Care.

accent
HOME CARE

31-41 Elizabeth Street, Bayswater VIC 3153
Phone us on (03) 8720 1338 or visit our website: accenthomecare.org.au
or email us at: homecare@accenthomecare.org.au

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TOGETHER WE CAN MAKE A DIFFERENCE



Act Now! Make a Difference!

I would love to become part of the TTHA Community and make a huge difference to the lives of others.

I enclose a cheque for: \$10 \$30 \$50 \$100 Other: \$ _____

I would like to make a cash donation of: \$10 \$30 \$50 \$100 Other: \$ _____

Credit card donations available at reception, please call 8720 1333 for more information.

TTHA IS A NON-PROFIT ORGANISATION. DONATIONS OF \$2 AND OVER ARE TAX DEDUCTIBLE

Your donations will greatly contribute towards TTHA's commitment to improve the lives and wellbeing of our residents through activities, resources and the ongoing development of our facility and services. Your contribution will make a difference.

Mr./Mrs./Miss/Other _____

Name _____

Address _____

Suburb _____ State _____ Postcode _____

Phone _____ Email _____

Confidentiality and Privacy: TTHA respects your privacy. By providing your email address you will automatically be added to our Newsletter distribution list. If you prefer not to receive our communications, please unsubscribe. We keep your bank account details confidential. **Address:** 31-41 Elizabeth St, Bayswater, Vic. 3153 | **Telephone:** 03 8720 1333 | **Fax:** 03 9729 9356 | **Email:** ttha@ttha.org.au |

Make a difference – Leave a gift in your will.

A bequest is a gift made as part of your will. It may be money, shares, property or other valuable items. In addition to leaving a gift in your will to family and other loved ones, we invite you to consider a gift to TTHA in your will. With a legacy donation, you will pass on a helping hand to the residents of TTHA who need it most. Your bequest will make an unforgettable difference to our facility, ensuring you enrich the lives of those living at TTHA. We welcome the opportunity to discuss how your financial support can make a difference to TTHA and how you wish to be remembered.